

## Testimonials

**JUDITH MCCAFFREY - Report Date: June 07, 2009 – Angie's List Member**

**Category:** Landscaping - Hardscaping & Pavers

**Work Completed Date: June 01, 2009**

**Hire Again: Yes**

**Approximate Cost: \$25,000.00**

**Home Build Year: 1992**

**Description of Work:**

We had three services from Superior Brick Pavers (SBP): Lanai resurfacing with overlay pavers atop preexisting surface, concrete driveway removal, prep and replacement of driveway and walkway with standard pavers AND sealing of all surfaces.

From start to finish, overall great experience. I called and spoke with Jennifer in the office, and not knowing a lot about pavers, I was pleasantly surprised at her willingness to explain everything in detail. Kent called to set up an appointment to look at the property. He showed up on time on the day we wanted. He was courteous, informative, and very professional. We really got a sense immediately that he not only knew his stuff, but was also honest, which is a huge plus in any contracting business. He stayed at the property for about an hour, answering our questions, taking measurements, etc. We set up an appt. to meet with him at his workshop where he has about 8,000 sq. feet of various Paver surfaces all laid out, in sun and shade (nice to be able to see), in a huge variety of patterns, colors, and finishes. We had a good idea of what we wanted and Kent also made suggestions based on our home style, roof style and color scheme that really made the final choice POP when finished. We selected a pattern, color, etc and signed the contract that day (A Saturday AM, by the way, very convenient for "working" folks) with no down payment (a surprise). When the pavers came in, we were contacted by email (after an inquiry on my part about estimated start date...about 2 weeks after Paver selection) with info from Jennifer that Kent and crew would be on site 2 days later to start on the patio. The work was done efficiently, neatly and quickly. I was surprised at how it really came together so nicely and FAST. We ran into a problem with the weather, where it rained all day every day which threw off Kent's schedule, but we appreciated the fact that he didn't delve into the driveway project and leave us in a mess waiting for the rain to stop. He continually updated us on his plan, and was apologetic about the weather (something he can't control. of course, I think he appreciated that we didn't get angry with him for circumstances beyond his control as I am sure some clients might not be so tolerant. I've had a miserable driveway for nearly 10 years....another week made no difference to us) Once the weather cleared, they started bright and early Monday AM and had the driveway done (tear out, prep, and pavers down) in about 3 days. They left the property clean as they could, hauled away all trash, and his workers were courteous and timely. We anticipated that the sealing would take about 2 days, but they got it all done (again racing against the weather) in one day and it looks gorgeous! I just love the whole project. The only downside was the sand and dirt that landed in the pool (no surprise in retrospect) requiring a lot of cleaning. We are now enjoying our new lanai and driveway. This contracting service is fantastic. I would recommend to anyone. Great communication, great service and beautiful work all around. Thank you so much!

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **1-2 weeks**

Did you find the company through Angie's List? **yes**

If yes, which source(s)? **website**

Why did you choose this contractor? **location, reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **good communication, honest and dependable**

What surprises came up during the course of the work? **pool dirt...no biggie.**

What words of advice would you give other members considering this contractor? **I'd hire him without reservation. He was so courteous.**

What words of advice would you give this contractor? **Keep up the good communication and beautiful work.**

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We would like to thank Superior Brick Pavers, for transforming our pool and patio into an absolute area of beauty. The compliments that we have received from friends and neighbors have been overwhelming. We spend many hours relaxing in our back yard and with the addition of the pavers we now feel like we are doing it at a five star resort. Thanks again to all of you for your design input, prompt service, and professional staff. We would highly recommend your company to any one who would ask us.

Regards, Lester & Brenda McKinnon – April 19, 2009

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**Angie's List Member:**

Driveway and Walkway Paved and Sealed. We also had the pool deck cleaned and sealed.

**Member Comments:**

Excellent Service, Happy Customer. We highly recommend Superior Brick Pavers.

<b>Overall</b>	<b>A</b>
<b>Price</b>	<b>A</b>
<b>Quality</b>	<b>A</b>
<b>Responsiveness</b>	<b>A</b>
<b>Punctuality</b>	<b>A</b>
<b>Professionalism</b>	<b>A</b>

Did you find the company through Angie's List? **No**

If no, what was the other source? **A neighbor**

Have you used this company before? **This is the first time I've used this company.**

Steve Glassberg, Angie's List April 2009

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Jennifer, I want you to know that we are thrilled with our driveway. Your entire company was a joy to work with. I was amazed at how quickly and beautifully the job was done. It has totally changed the look of our home. We have been very quick to compliment and spread the word about Superior Brick Pavers. Thank you again.

Sincerely,  
Amanda Adcock, February 2009

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You people install brick pavers Better than the rest! Your work is Outstanding. From: Jerry@  
www.FreedomMotorcycleRentals.com 813-416-2333, Land O'Lakes Florida

February 08, 2009 by [Freedom Motorcycle Rentals](#)

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**Review from Merchantcircle.com: Superior Pavers is nothing but first class**

**Rating:** 5

**Text:** *"If anyone is considering pavers especially a driveway, Kent and the team at Superior Pavers are the best. They followed through on every promise and commitment made, a true first class company. We will be using them again in the future to apply pavers to our pool area."*

**From:** Chris Frost of Lutz, FL on November 06, 2008

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(cont.)

**Outstanding work!** - [Richard](#) - Oct 8, 2008

Google reviews

**Driveway** and pool deck look absolutely amazing, it looks like **brick** artwork. Kent definitely knows his work and is there for every step of the job! Thanks again for a job well done. Richard.

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Thank you for a job well done. All of our neighbors love our driveway too, so you'll like be back in our "hood".

Gil Swalls

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To Whom It May Concern:

I called the office and spoke with Jennifer who was very helpful and quite knowledgeable. Other companies I called, either I got an answering machine or the person answering the phone was not able to provide much information. Jennifer took all of my information and said that Kent would call me directly within 1-2 days to set the appointment. Kent is the owner who performs the estimates and oversees all jobs. I thought it would take a long time to hear back, but he called me the next day. Kent is very experienced and is straight forward with what needed to be done. They are not the cheapest and not the most expensive but I definitely got more than my moneys worth. Kent and his crew work hard and with the utmost professionalism. Their showroom was extremely helpful for the selection of my pavers. They have almost every color and shape you could want. My patio was installed, cleaned up and ready to use in less than 1 day. It is beautiful and I will recommend Superior Brick Pavers to everyone.

Thank you for a job well done.

Barbara, Tampa - Angie's List Member, September 2008

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When we decided to have a circular Paver driveway installed, we interviewed at least half-dozen contractors. As we went through the bidding process, there was always something that just "wasn't quite right," such as personality, price, experience, and so on.

We were on the verge of settling on one of them until we came across Superior Brick Pavers. We met with the owner, Kent, and knew almost immediately we'd found who we were looking for.

The entire installation process was incredibly smooth and we could not be happier with the outcome. The driveway is gorgeous. We've had person after person stop and tell us how great it looks.

Thank You! Sincerely,  
Cary & Debi Williams - Tampa, Aug. 2008

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Kent & Jennifer,

THANK YOU so much for all your assistance in planning our new walkway and for the workmanship of your staff installing it. It certainly does enhance the exterior of our home, and I will be sure to recommend your company to al who want this type of work done. Many of our neighbors have stopped by to compliment the design and work.

Sincerely, P. Papadopoulos - August 2008

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Jennifer,

I am happy to be a reference for Superior Brick Pavers and appreciate the timely and quality work done by Kent, Milson and the entire crew. Superior Brick remained flexible in scheduling our job to allow for completion of pool renovations. When I notified Superior that the renovations were complete, Kent scheduled the paving work in a timely manner, showed up when scheduled, and completed the project on time and with beautiful workmanship. When I had a minor problem with drainage afterwards, Milson returned within a few days to correct the problem.

Again, thank you for your quality work.

Woody and Janie Wilson - June, 2008  
480 W. Davis Blvd. Tampa, FL 33606

(cont.)

Dear Jennifer & Kent,  
Thank you for the great work you did on our porch. It looks great!  
All the best,  
Sabina & Jim  
November 2007

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Thanks,  
The driveway looks beautiful. Also, thank you for taking care of the grass & sprinkler system.

Rona Hellman - June 2007

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Kent,  
Enclosed is payment for my pavers. The guys did an excellent job! Thank you - I'll send referrals to you. It will be a few months before I get ready to seal the pavers.

Sincerely,  
Mary F.  
January 2007

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We love our pavers.  
They've given our home a whole new updated look. Kent, Jennifer & the Superior Brick Paver team were great to work with. They are one company that definitely under promises & over delivers!

George & Deb Thomas  
November 2006

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Just wanted to let you know how pleased we are with our pool deck, front porch & walkway! Your crew put in a very long day - 7:30am- 9pm & their craftsmanship was truly utilized. Not that we anticipate any problems, but is there a warranty?

*(Yes, 2 years from completion date.)*

Carol Lee Banks  
August 2006

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Kent,  
I enjoyed working with you. The deck LOOKS great. THANKS for your help. I will certainly recommend you to my friends.  
Thanks a lot & Good Luck!

Sincerely Jim B, Lutz July 2006

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Jennifer: The work is fabulous. It is beyond what we had imagined. Especially, the front walk where the guys ran a circle of the pavers around a plant and sloped mortar inside it, so the rain flows into the plant. All of the cuts are fantastic. Needless to say, I'm mailing the check today, and passing the word in the neighborhood about your work.

Larry and Karen Sullivan  
July 2006